

UReport

Report issues such as potholes, graffiti, faulty street lights and more on the city's UReport system. Visit bloomington.in.gov and click on Report Issue to submit a report or concern which will be routed to the appropriate department.

You may also send an e-mail directly to info@bloomington.in.gov, call the City at 812.349.3400.

This system is not for emergency communications. If this is an emergency, then dial 911 for assistance.

City of Bloomington Department Contact Information

Animal Control

812 -349 - 3492
animal@bloomington.in.gov

Bloomington Police Department

812 - 339 - 4477
Online reporting:
http://bloomington.in.gov/incident_reporting

Emergencies call 911

Housing & Neighborhood Development (HAND)

812 - 349 - 3420
hand@bloomington.in.gov

Parking Enforcement

812 - 349 - 3436
parking@bloomington.in.gov

Planning & Transportation

812 - 349 - 3423
planning@bloomington.in.gov

Sanitation Department

812 - 349 - 3443
sanitation@bloomington.in.gov

To view the City of Bloomington's Municipal Code go to <http://bloomington.in.gov/code>



Noise

Play It Loud...Draw A Crowd!

To File a Noise Complaint, Call 812-339-4477

Quiet Nights is a program that provides funding to the Bloomington Police Department to enforce the City of Bloomington noise ordinance. The noise ordinance is enforced 24 hours a day and 7 days a week.

Violations of the ordinance can result in a warning, a fine or even charges of disorderly conduct. A simple rule of thumb is that a noise is excessive if it can be heard in the public right of way or in another resident's home. Part of being a good neighbor is not intruding on your neighbors' peaceful enjoyment of their own home.

Fine Amounts:
First Offense: \$50
Second Offense: \$100
Third Offense: \$500



The **Lower the BOOOOM!** Education Campaign was created to provide community members with information concerning the health and safety risks involved with the utilization of boom speakers.

Contact City of Bloomington Safe and Civil City Hotline at 812-355-7777



Got Animals?

Here are some of the regulations to help you care for your pets:

- Dogs and cats must be restrained on their owner's property by leash, runner, fence, or other appropriate means.
- Dogs must be restrained by a leash/lead when off their property.
- Animal guardians are responsible for picking up animal waste.

For more information contact **Animal Control**.



Can I Park It Here?

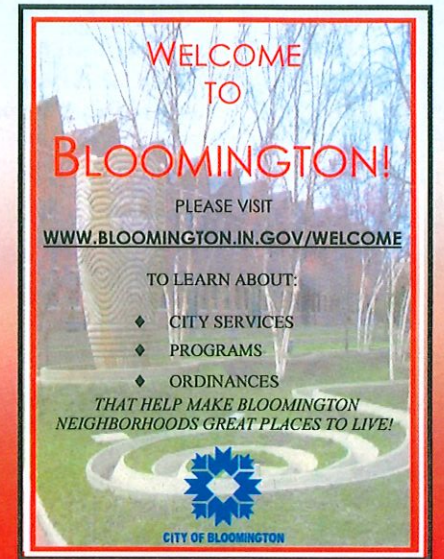
Any person who maintains their residence within the **Neighborhood Parking Zone** is eligible to apply for one parking permit per vehicle. Contact Parking Enforcement.

If a vehicle remains parked on the street for more than 72 hours, you can report it to the Bloomington Police Department.

Any vehicle or trailer is prohibited from being parked on an unimproved surface (which is either grass, dirt or sand). Contact the **Planning & Transportation Department**.

Comprehensive overview of parking regulations, maps and information can be found at <https://bloomington.in.gov/transportation/parking/downtown-parking>

Welcome To
Bloomington



Welcome to our Bloomington Neighborhoods!

This brochure and our website:

bloomington.in.gov/welcome

was created to help you understand the ordinances, codes and services that make Bloomington neighborhoods great places to live!

Dear Neighbor,

Welcome to Bloomington! Our town has a lot to tell you. Bloomington's residential areas are colorful, vibrant neighborhoods, and if you live in one, there's a good chance it's got an organization behind it. There are over 50 active neighborhood associations in the city, working to improve the quality of life for the neighbors within them.

The information here is provided to help you understand the programs, services, codes, and ordinances for Bloomington residents. There are guidelines for living together; they reflect the spirit of the neighborhoods and the desire for all residents to live happily in their homes. Have a look!

- **Housing and Neighborhood Development Department (H.A.N.D.)**



HAND will furnish 3 ½" by 4" "Welcome to Bloomington" magnets (pictured above) that can be adapted to hang on the door handle. The "Welcome to Bloomington" magnet features a website of information on City programs and services.

To order magnets for your neighborhood, contact the HAND Department at 349-3420 ext. 3505, or email hand@bloomington.in.gov



Rentals & Occupancy

Rental Housing Standards

Bloomington's **Rental Occupancy Program** requires all rental properties within the city to be inspected every 3-5 years, and to be registered with the City of Bloomington. Each rental property must have a current occupancy permit, issued by the City's Housing & Neighborhood Development Department (HAND). Every rental property has a file in the HAND Department. We invite you to come in and look at the file **BEFORE** you sign a lease!

Rental Property Occupancy Restrictions

Occupancy limits are determined by the zoning in which a property is located. Generally in single-family zoning districts, a maximum allowable occupancy is 3 unrelated adults. In multi-family zoning districts, there is a maximum allowable occupancy of up to 5 unrelated adults. If over-occupancy of a property is confirmed, the case will be turned over to the City Legal Department. To report an over-occupied property, contact the HAND Department.

Trash, Yard, & Sidewalk Maintenance



The City of Bloomington is modernizing sanitation collection! For more details, please visit the Sanitation FAQ website at: <https://bloomington.in.gov/sanitation/modernization/faq>

- You have two carts: One for trash collection and one for recycling. Recycling is single-stream, meaning no sorting is required.
- Trash and recycling are collected weekly. Visit <http://bloomington.in.gov> and locate "My Bloomington"-type in your address to find out your collection day.
- Monthly pricing rates depend on the size of your trash container. Recycling containers are provided at no cost. Sanitation costs are included in your monthly City of Bloomington Utilities (CBU) bill.
- Yard waste is collected every other week from your regular trash day. Yard waste must not weigh over 40 pounds and costs \$1 per container. Yard waste charges will be included in your monthly CBU bill.
- Contact the Sanitation Dept. for more information about the collection of trash recycling and yard waste.
- Overgrowth in your yard cannot exceed a height of 8".
- Accumulated trash attracts rats and other animals, and is unsanitary. Properties with accumulations of trash or scattered litter or debris may be issued a notice of violation with fines of up to \$150.

Complaints about trash, weeds and snow removal may be submitted anonymously to the HAND Department.

When a complaint is made, a Compliance Officer goes out to the property. If the complaint is valid, a Notice of Violation is issued. A fine of up to \$150 a day may be included in the notice. If the violation is not resolved, the HAND Department may ask the Board of Public Works for permission to enter the property to remedy the violation, and a tax lien may be placed on the property for the cost of the cleanup.



Be a Snowbuster!

Please remember to keep your sidewalks clear for pedestrian safety!

Whose Responsibility is it?

Under the Bloomington Municipal Code, **property owners** must remove snow and ice from their sidewalks within **24 hours** following the accumulation of snow or ice. Not complying with this ordinance could result in significant injuries to pedestrians, and fines of up to \$150 for property owners.

For more information on the sidewalk ordinance, please contact **Housing & Neighborhood Development**.